



New Safety Recall Advanced Communication – UC4

FCA US LLC (FCA US) has announced a safety recall on certain 2019 model year (KL) Jeep® Cherokee vehicles equipped with a low-line cluster.

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a low-line instrument cluster that may become non-operational. A non-operational instrument cluster will be unable to provide information such as warning chimes, messages, and gauges. The loss of a functional instrument cluster may prevent the activation of warning chimes, messages, and gauges to provide vehicle information to the driver, which may increase the risk of a crash without warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to replace suspect low-line instrument clusters. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 1st Quarter of 2019.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC